

<b>Committee:</b> Police Committee	<b>Date:</b> 12 <sup>th</sup> July 2018
<b>Subject:</b> Quarterly Community Engagement Update	<b>Public</b>
<b>Report of:</b> Commissioner of Police Pol 63-18	<b>For Information</b>
<b>Author:</b> T/Chief Inspector Jess Wynne (Communities and Partnerships)	

### Summary

This report provides an update on engagement activities across five main areas: (1) Counter Terrorism (CT) and communications; (2) Safeguarding the Vulnerable; (3) PREVENTion of Fraud; (4) Anti-Social Behaviour (ASB); (5) Policing the Roads.

1. **Counter-terrorism and Communications:** Work within CT continues. The team is continuing with their national responsibilities to engage and ensure continuous improvement in security of key sites. Prevent workshops and awareness presentations have been provided across the City to a number of businesses and institutions.
2. **Safeguarding and Vulnerability:** The mental health street triage scheme continues to be a success with 31 S136 powers avoided being used by Police in comparison to the same period last year. This service has now increased operational hours to 7 days a week.
3. **PREVENTion of Fraud and Cyber Crime:** Cyber Protect capability is now live within the force. A number of cybercrime prevention presentations have been delivered to organisations, front line officers and schools across the City. CoLP is now investigating a similar number of cyber crimes when compared to larger, regional organised crime units (ROCU's).
4. **ASB:** Work is ongoing with partner agencies and local businesses to reduce instances of ASB.
5. **Policing the Roads:** The Roads Policing team continue to conduct enforcement operations around Road safety priorities and working with partners in TFL and the Metropolitan Police Service to support compliance and licensing obligations.

### **Recommendations**

It is recommended that this report be received and its contents noted.

## **Main Report**

### **1. Counter Terrorism**

#### **PREVENT:**

#### **Progress on developing PREVENT in the City:**

##### Referrals

- One Prevent referral received in May 2018, which has been investigated by COLP and MPS and is in the process of being closed. Prevent also attended MAPPA<sup>1</sup> meeting with PPU in relation to this case.

##### Engagement

- Weekly visits continue with Islamic awareness sessions at Mansell Street and advice and information is provided around Prevent. This includes advice on other safeguarding to the women's network including Domestic Abuse following a request for details of support agencies.
- The Prevent team is still in the process of meeting the area Youth Worker to discuss what activity's we can attend in Mansell Street to engage more with youths.
- The Prevent team and PPU/Victim support have agreed to joint work to engage with the communities under safeguarding.
- A Prevent stall was set up at the City of London Residents open meeting at the Guildhall on 9 May 2018.
- The Prevent team alongside communities and Counter Terrorism Security Advisors have set up stall at America Square to encourage engagement with the public.
- The Prevent team attended Jewish Community Awareness Seminars on 30 May 2018 to raise awareness and network.
- The Prevent team is attending City Boys School and Girls School drop in sessions throughout the year, to engage with young people with a view to increasing meaningful engagement with these groups.
- The Prevent team attended the National Association of Muslim Police annual meeting, held at Herts police to discuss future engagement and concerns and to network with other forces.

##### Training

- The Prevent Team delivered a WRAP (Workshop to Raise Awareness of Prevent) presentation to the induction day for new starters in the

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<sup>1</sup> Multi Agency Public Protection Arrangements

police/corporation at Bishopsgate. Good feedback was received, and future dates are already booked for training via L&D.

- The Prevent Team continues to assist Op ARGUS (table top scenarios) training linking with CTSA's.
- WRAP delivered to cleaning staff at CCML on 26/4. (Safety & Compliance Manager CCM London Ltd). They are a major supplier of cleaning staff to several City of London Corporate Business premises.
- Prevent awareness session delivered to the latest intake of City of London Corporation apprentices 11/5 in the City Business library.
- WRAP training delivered at City of London Freeman's School Surrey on 23/5 to their SMT and the safeguarding team. This was very well received.
- Prevent are delivering an awareness session to the 'Green Box' over 50 group on 31/5 at Mansell Street, via Toynbee Hall who are a CoL commissioned service for residents and workers in the City.

#### Administration

- Prevent PS is working on an updated CT Local Profile for the City.
- Prevent PS working on a Police Standard Operating Procedure on Prevent.

#### Other

- CoL Prevent officer gave advice to Charterhouse School regarding updating of their own safeguarding policy related to the Prevent aspect.
- CoL Prevent officer has been in contact with some of the providers of City of London services who are employed by the Corporation in remote locations and exploring the delivery of Prevent and other safeguarding aspects.

### **PREPARE & PROTECT:**

#### **Counter Terrorism Security Adviser (CTSA) team:**

The team is now at full capacity with an Inspector, Sergeant and 5 CTSA's. The national training process takes approximately two years for each CTSA to become fully qualified.

The CTSA office has continued to support a number of awareness sessions to City businesses and communities. The team have also run a number of bespoke awareness sessions for CoLP staff and officers. The CTSA team has developed a small CT awareness package to be rolled out to the SME community to be inclusive and appreciative of the demands and issues they face.

As part of 'business as usual' the CTSA team has delivered 13 Griffin events and 5 Project Argus events during the period, training in excess of 548 people in CT awareness, reporting and emergency planning. The team has also continued their national responsibilities to engage and ensure continuous improvement in security

of key sites within the City of London through the process laid out by National Counter Terrorism Security Office. The team has run a number of live and table top exercises at sites across the city to raise awareness and further test their specific plans.

There has been another spate of bomb hoaxes to schools across the country. Due to ongoing work with the educational establishments in the City, and particularly in view of the reassurance and advice given after the previous incidents, this recent spate has caused little disruption as the schools had recently reviewed their plans.

The CTSA team now has an established working relationship with the Department of Built Environment to ensure that CTSA officers are present in a variety of situations when discussing changes to the public realm. These include Aldgate Square, Monument and the new Finsbury Square pavilion. This embedded culture of CTSA advice has worked very well in finding a proportionate and risk based approach to measuring vulnerability within our public spaces.

The CTSA team continue to support the CT security coordination of large scale events, most notably the Lord Mayors Show for 2018, and have assisted in the last quarter with the successful Commonwealth Heads Of Government Meeting.

## **2. Safeguarding and Vulnerability**

The COLP is continuing their programme of vulnerability training which has focussed on a child protection package for officers, covering neglect and abuse. Work continues, to ensure the most appropriate mechanism is used to deliver this to all staff across the force.

Additionally COLP members have attended courses with the College of Policing who have developed a new Vulnerability Training package which we will be adopting in line with other police forces. These sessions will be opened up to partners within the City of London Corporation.

COLP is linking in with the Metropolitan Police Service (MPS) around Op Encompass. This is the process whereby schools are notified if police have been called to an incident of domestic abuse where a child is present. The MPS are in the process of rolling out a standard procedure across all boroughs. Once their roll out is complete, COLP will look to mirror the process where possible. City of London Corporation (COL) will need to follow a similar process due to the fact that most COL resident children attend schools in MPS boroughs.

The COLP and COL have met to discuss expanding the dataset for MASE (multi-agency sexual exploitation meeting) to cover additional areas of vulnerability in line with the contextual safeguarding/ theme. This will cover areas such as suicide, domestic abuse, data around children in custody to enable to City VA group to have a more holistic overview of patterns and trends affecting young people in the City. The aim moving forward will be to produce a 'vulnerable adolescents' problem profile rather than the current Child Sexual Exploitation version.

COLP is currently running an awareness campaign during the World Cup focussing on football/alcohol related to domestic abuse which may manifest itself at home, with potential implications for families/children.

COLP is currently planning a Domestic Abuse campaign to target employers and employees and encourage support within the workplace around Domestic Abuse. This will be in the form of a toolkit and guidance. It is likely to be rolled out towards the end of the summer.

COLP took part in a partner challenge event through the Adult Safeguarding Board which was useful in identifying examples of positive working practice and areas for development. In particular, opportunities were identified for more effective sharing of Serious Case Reviews and partnership working around rough sleeping.

MH Street Triage Statistics  
For the period 1.1.18-30.4.18

Total number of 136's avoided by MHST team	31
Total number of 136's issued whilst MHST on duty	15
Number of 136's issued outside of MHST duty times	32
Total of 136's for this period	47
Total number of 136's for this same period in 2016	56

Total of 136's there would have been for this period if there was <u>no</u> MHST (total of MHSTs avoided plus total of 136s)	78
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Total number of MH interventions made by MHST	95
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The triage team are still being used to conduct welfare and vulnerability checks on our homeless population. Outcome: This has resulted in some very productive interaction and referrals into care services.

The street triage scheme has now been given further funding by City of London Corporation so we can now run a service 7 nights a week from 1700hrs to 0300hrs, further nurses have been recruited vetted and cleared.

This went live on the 18<sup>th</sup> June 2018 and has been funded for one year from this date. Further funding through the City of London Police will be sought to continue after this date in 2019.

On street mental health assessments have been ongoing and joint operations identify street homeless individuals with acute mental health issues. In the last month we have had one assessment. Outcome: this person was sectioned and received treatment in health based places of safety.

Moving forward in the next few months we are exploring a phone based staff application for wellbeing, this is an ongoing project.

We are also working closely with NHS England to promote further avenues of care and intelligence gathering this will be a pan London agreement with the MPS, British Transport Police (BTP) and the CoLP. If this plan is implemented the outcome will be more joined up intelligence mental health pathways throughout London giving a more joined up method of policing mental health incidents and its service users.

### 3. Prevention of Fraud and Cyber Crime

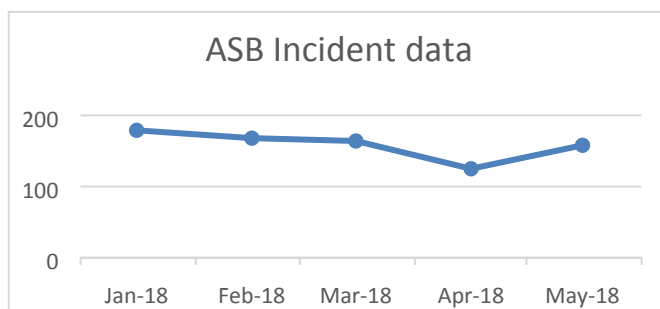
The force now has now launched 'Cyber Griffin' which offers three distinct protect services to people and businesses in the square mile. These services are public briefings, incident response exercises and advisory groups. Businesses in the city now have access to these so can train their staff, improve their cyber incident response and obtain expert advice in this field free of charge.

This quarter has seen further cyber-crime training delivered by the Cyber Protect team working in the Community Policing team. Over 30 events have been held with the community now and surveys following these sessions show the outcome that attendees rate themselves between 25% and 30% more capable of protecting themselves and their data in cyber space.

The CoLP local cybercrime unit continue to investigate a similar number of cyber-crimes compared to that of regional organised crime units (ROCU's).

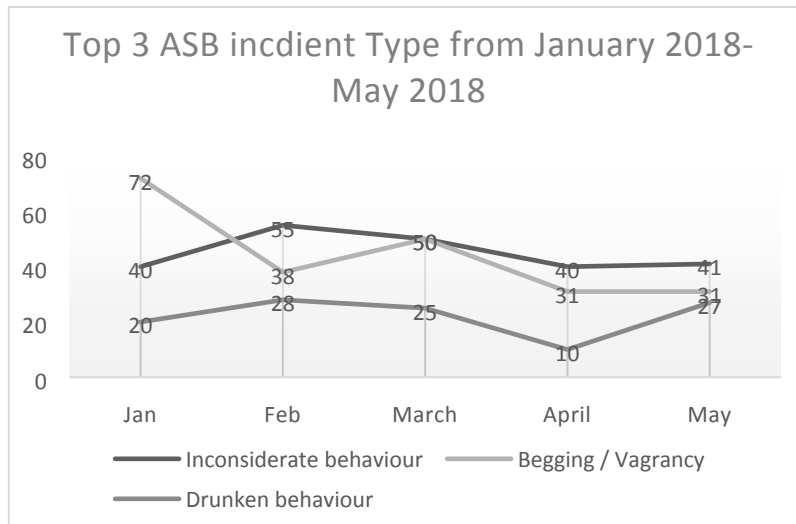
The force recently submitted a bid through a number of Corporation Committees of which Members will be aware from your previous committees for further development of Cyber Griffin in the form of recruitment and training of 5 additional cyber protect officers, a joint research project into cyber incident response exercising led by Bristol University and support of the Global Cyber Alliance's continuing work in cyber security.

### 4. Tackling and Preventing Anti-Social Behaviour (ASB)



TOP 3 ASB incident type from January 2018 – May 2018

1. Inconsiderate behaviour
2. Begging/vagrancy
3. Drunken behaviour



#### Inconsiderate Behaviour main types:

- Refusal of entry/to leave – usually shops or buses.
- 6 reports of cup and ball tricksters operating on Tower Bridge and London Bridge – This is being targeted via Op Callisto.

#### Begging / Vagrancy

CoL having primacy in dealing with rough sleeping in the City of London but reports of rough sleepers are still made direct to CoLP. Reports were received about a rough sleeping area around Minories. This was cleared by the City of London Corporation on 30/05/18. The City of London Corporation are endeavouring to work with land owner so that action can be taken to ensure they act responsibly and secure the area to prevent associated ASB which was impacting upon the Portsoken ward.

Begging reports are largely split between rough sleepers that also beg (Bishopsgate and Moorgate areas), housed beggars who travel into the City of London and professional beggars who may form part of an organised group (Cheapside and Bridges).

#### Community Protection Notices in the last year:

01/04 – 30/06/2017 – 14 x CPN Warning

01/07 – 30/09/2017 – 34 x CPN Warnings and 7 x Community Protection Notices

01/09 – 31/12/2017 20 x CPN Warnings and 3 x Community Protection Notices.

01/01 – 31/03/2018 – 6 CPN Warnings.

A dedicated Operation- Op Luscombe- commenced on Wednesday 11/6/18 in response to the issues around rough sleeping and begging and the fact that simply dealing with the issue via a CPN from the police is not always an effective route to dealing with the issue as this tends to effect displacement.

Op Luscombe is a multi-agency response including, police, the relevant Drugs Action team and Homeless team, and NHS.

**Process:**

- Stage 1 – Initial intervention ticket and invitation to a joint partnership working 'Hub'. Hub to be organised bi-weekly.
- Stage 2 – Re-offenders will be given an intervention invite and a CPN. There will be a requirement to attend an intervention hub.
- Stage 3 – Re-offenders will be issued with an intervention full CPN. This will be for breach of condition on the CPN.
- Stage 4 – Re-offenders will be dealt with by means of summons or arrest and a CBO application.

**Results and outcomes from First hub:**

- 31 Invitation notice 'Green tickets' were issued to people found begging. Of these, 15 attended the 1<sup>st</sup> Intervention Hub.
- WDP (Westminster Drugs Project) and St Mungo's are recording their interventions. An NHS nurse was also in attendance as a paid consultant.
- Two people were immediately housed and referred to rehab programs.
- More people were expediently referred into their key workers in neighbouring boroughs.

This is viewed as a positive, as those that attended were at the 'invitation' stage. As we progress through the hubs we will continue to see newly found beggars attending at the 'Green Ticket' invitation stage, whilst those that have been dealt with previously progress through 'Amber Ticket' Written Warning, 'Red Ticket' Community Protection Notice and 'Blue Ticket' Arrest/Summons stage with a Community Behaviour Order application. At each stage past the invitation stage, a positive requirement is made to those issued the tickets to attend the Hubs. Failure to do so will strengthen the prosecution case for a Community Protection Order.

The scheduled dates for the Intervention Hubs are:

Wednesday 11<sup>th</sup> July 2018 – Monument Street  
Wednesday 25<sup>th</sup> July 2018 – Baynard House, Queen Victoria Street  
Wednesday 8<sup>th</sup> August 2018 – Tower Hill/Tower Place  
Wednesday 15<sup>th</sup> August 2018 – Bishopsgate Churchyard Gardens  
Wednesday 29<sup>th</sup> August 2018 – Lauderdale Place, Barbican

This covers a 3 month period, the surgery Hubs will run from 9am-1pm. At the conclusion of the Hub at Monument and Lauderdale Place, the locations will operate as police community surgery from 1pm-3pm. Outcomes from these hubs will be reported in your next update.

## **Drunken Behaviour**

These include a number of City businesses including hotels, licensed premises, retail premises, coffee shops and betting shops. There were also a small number of incidents occurring on buses.

The recent increase in drunken behaviour may be linked to the improving weather and the World Cup.

## **5. Policing the Roads**

In terms of Engagement, CoLP Roads Policing officers supported the MPS in delivering BikeSafe motorcycle education workshops to reduce vulnerable road user casualties. KSI (Killed or seriously injured) data for Q1 is not yet available but this is reported to the Performance and Resource Management Sub Committee in any event.

However, the Transport and Highways Operations Group mainly undertake criminal enforcement relating to road use and have run specific operations targeting commercial vehicles, motorcycle offences, pedal cycle offences, seatbelts and excess speed.

Since April 2018, specialist Roads Policing officers have been deployed in support of operations to tackle vehicle-enabled crime.

Work continues with TfL Public Carriage Office compliance staff, undertaking compliance checks on hackney carriage and private hire vehicles.

CoLP Commercial Vehicle Unit has continued working as part of the pan-London Freight Compliance Unit, undertaking targeted enforcement of the commercial vehicles in conjunction with Driver and Vehicle Standards Agency and MPS.

There is a current operation to tackle drink and drugs driving promoted by the National Police Chiefs Council (NPCC) from 14<sup>th</sup> June – 15<sup>th</sup> July involving any moving traffic offence – all offenders are to be breathalysed and drug tested. The results and outcomes from this operation will be included in the next Committee report.

## **Conclusion**

This report informs Committee Members of some of the community engagement and intervention activities undertaken since the last report and highlights current issues and the City of London Police response.

## **Contact**

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